

The manufacturer

Euromi-Biosciences

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1. Purpose of the commercial warranty

The CEREFORM[®] *Standard* warranty covers the replacement of the implant in the event of:

- a proven rupture of the implant linked to a loss of the integrity of the shell due to a manufacturing defect
- or*
- a capsular contracture (Baker grades III or IV).

Duration of the warranty: 10 years from the date of implantation shown on the patient card.

2. Subscription conditions

Membership in the program is automatic for all patients implanted with a breast implant from the CEREFORM[®] range.

3. Conditions of application

- The warranty applies exclusively in the event of a proven rupture of the implant linked to a loss of the integrity of the shell due to a manufacturing defect or in the event of a capsular contracture (Baker grades III or IV).
 - The warranty only covers CEREFORM[®] silicone gel-filled breast implants.
 - The implant must have been fitted in conformity with recognized surgical procedures by a qualified practitioner of plastic, aesthetic, or reconstructive surgery in accordance with the documentation supplied with the implant.
 - The breast implant must have been purchased and implanted in a country where Euromi Biosciences has authorized distributors.
 - The new implant must be a CEREFORM[®] breast implant.
 - The implant will be replaced with an identical implant (profile, volume, gel). Changing to an implant of lower or higher volume is not possible under the warranty.
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4. Exclusion of the warranty

The CEREFORM® *Standard* warranty does not cover:

- Damage caused by improper handling, incorrect surgical intervention or any use not in accordance with the manufacturer's instructions;
 - Replacement of an intact implant on the opposite breast;
 - Implants from a manufacturer other than EUROMI BIOSCIENCES;
 - Medical complications related to factors independent of the quality of the implant (for example, infections, hematomas, oedema, waves, folds, migration of the implant, adverse reactions following rupture, grade I or II capsular contracture according to the Baker scale...).
 - Operative and post-operative complications such as rupture or leakage of the implant which turns out to be the direct consequence of a re-intervention (revision of surgery...) or of violent trauma (road accident, assault, attack...).
 - Replacement of an implant for purely aesthetic reasons (size or result).
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5. Complaints procedure

To activate the warranty:

- Contact our customer service at the following email address: garantie@euromi-biosciences.com
- Have the condition of the implant assessed by a qualified healthcare professional, who will provide a detailed report on the nature of the problem.
- The explanted and decontaminated implant must be returned to us within a maximum of 30 days following the explantation.
- The warranty will apply if and only if all these conditions are met.

For any questions, you can contact our customer service:

- Phone: +32 87 29 22 22
- Email : garantie@euromi-biosciences.com